



# HEAT AND COMBUSTION

## NEW RETURNS POLICY

We've been working hard on making us the most efficient and user friendly H.V.A.C. stockist in the U.K and further afield. With this in mind we have further developed our Returns policy.



If for what ever reason, you're in a position where you need to return goods to us, you won't need to first contact us to obtain returns numbers or pre arrange the return, simply complete the basic returns form and send it back with the goods. The more detail you put on the form, the quicker we will be able to credit your account if appropriate.

**The H&C Team**

